

RNM Council Work Plan Progress Update

Regional Network Management Council

March 25, 2024






Agenda Item 4c Attachment B

RNM Council FY2023-24 & FY2024-25 Work Plan

RNM Council Management

- RNM standup activities (Charter, Work Plan, budget, staffing, etc.)
- TAP two-year status update and amendment
- Develop program and benefit KPIs
- Develop FY2025-26 Work Plan

Transit Transformation Action Plan

 Fares & Payment	 Customer Information	 Transit Network	 Accessibility	 Funding
<ul style="list-style-type: none"> • Clipper START <div style="border: 1px dashed black; padding: 5px; margin-top: 10px;"> <p><i>Currently overseen by the Fare Integration Task Force:</i></p> <ul style="list-style-type: none"> + Clipper BayPass launch and expansion (e.g. for major events) • <i>No-cost/reduced-cost interagency transfers</i> • <i>Refine vision for common fare structure for regional transit</i> </div>	<ul style="list-style-type: none"> • Prototypes and pilots for regional mapping & wayfinding signage • Availability and reliability of regional real-time transit data <ul style="list-style-type: none"> + Strategic/cohesive communications + Coordinated customer experience surveys 	<ul style="list-style-type: none"> • Transit priority implementation (e.g., BusAID) • Regional Transit Priority Policy • Transit 2050+ project performance assessment and network concepts 	<ul style="list-style-type: none"> • Standardize paratransit and Clipper RTC eligibility practices • Improve regional paratransit trips through one-seat ride pilot programs, improved cost-sharing, and enhanced transfer policies 	<ul style="list-style-type: none"> + Develop strategies to fully fund TAP initiatives • Ongoing advocacy for funding




Legend

























- Ongoing TAP work that creates tangible outcomes for riders
- Ongoing TAP work related to planning and policymaking
- + **New activities**

RNM Council Work Plan Progress Update

MARCH 2024 STATUS UPDATE

Legend

-  Initial Discussions
-  Planning
-  Pilot/Program Launch
-  Evaluation & Refinement

	Status	Recent & Upcoming Activities
RNM Council Management	   	<ul style="list-style-type: none"> • RNM Council Charter & Work Plan adopted. • <i>Developing approach for TAP update – will return for Council feedback.</i> • RNM Performance Measure development underway.
Fare Integration*	   	<ul style="list-style-type: none"> • Identifying and implementing strategies to grow and evolve Clipper START and Clipper BayPass pilots. • No-cost/reduced-cost interagency transfer pilot MOU under review. Title VI analysis launching. • Developing approach for regional fares – will return for Council feedback.
Customer Information	   	<ul style="list-style-type: none"> • Ongoing development of standards and preparation to launch prototypes. <i>Beginning discussions for pilot projects – will return for Council feedback.</i> • <i>Developing approaches for real-time data, communications, and surveys – will return for feedback.</i>
Transit Network	   	<ul style="list-style-type: none"> • BusAID recommendations being developed (feasibility/readiness). • Beginning discussions to develop regional transit priority policy – will return for feedback. • Transit 2050+ project performance assessment in progress and draft network under development.
Accessibility	   	<ul style="list-style-type: none"> • Draft standardized paratransit eligibility practices under review. • Identifying pilot opportunities for one-seat paratransit rides.
Funding	   	<ul style="list-style-type: none"> • Developing TAP/RNM funding plan update. • Approved funding plan to address transit operator funding shortfalls. Regional transportation measure discussions underway.

* Some fare integration activities are currently overseen by the Fare Integration Task Force.