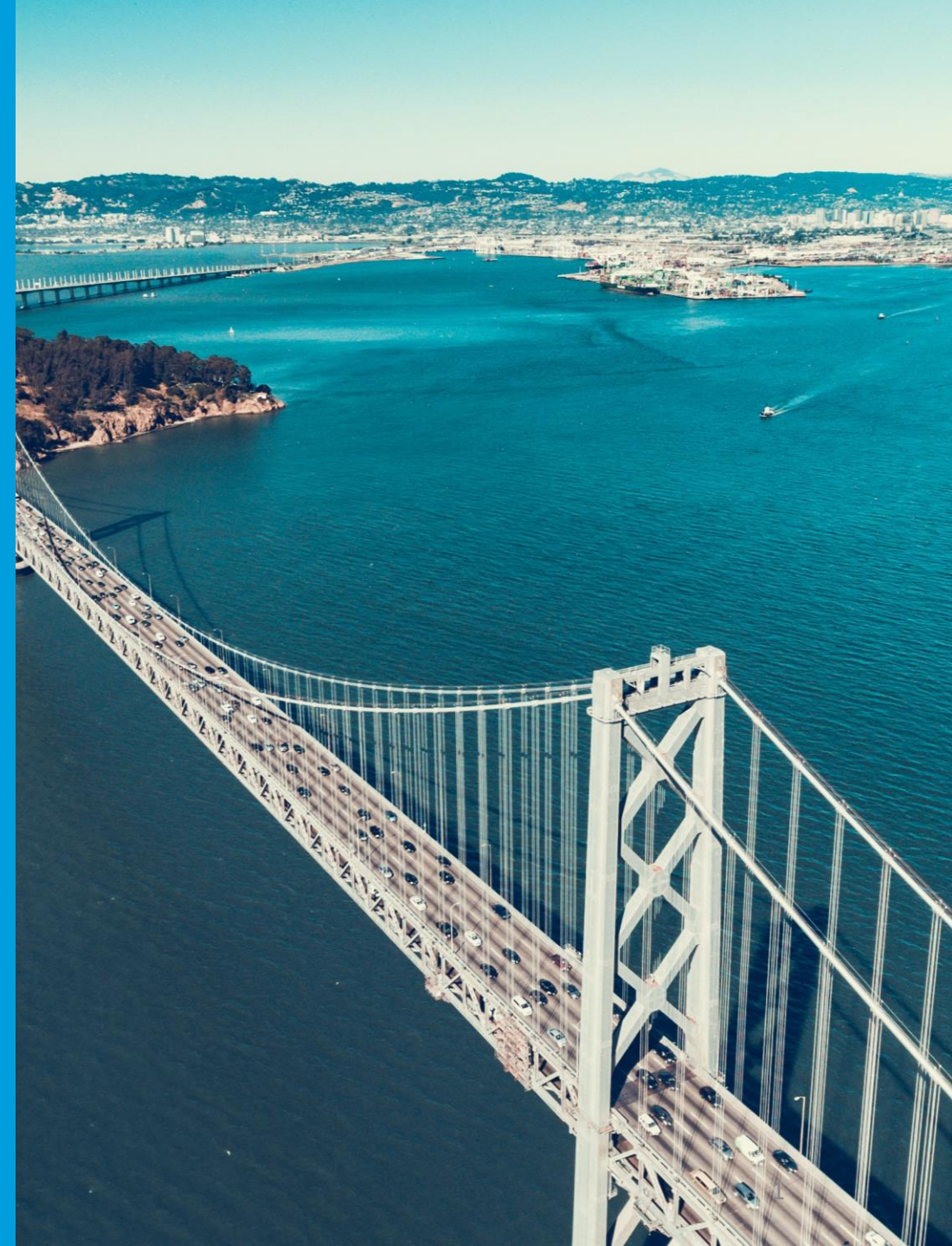


ERP Program Update

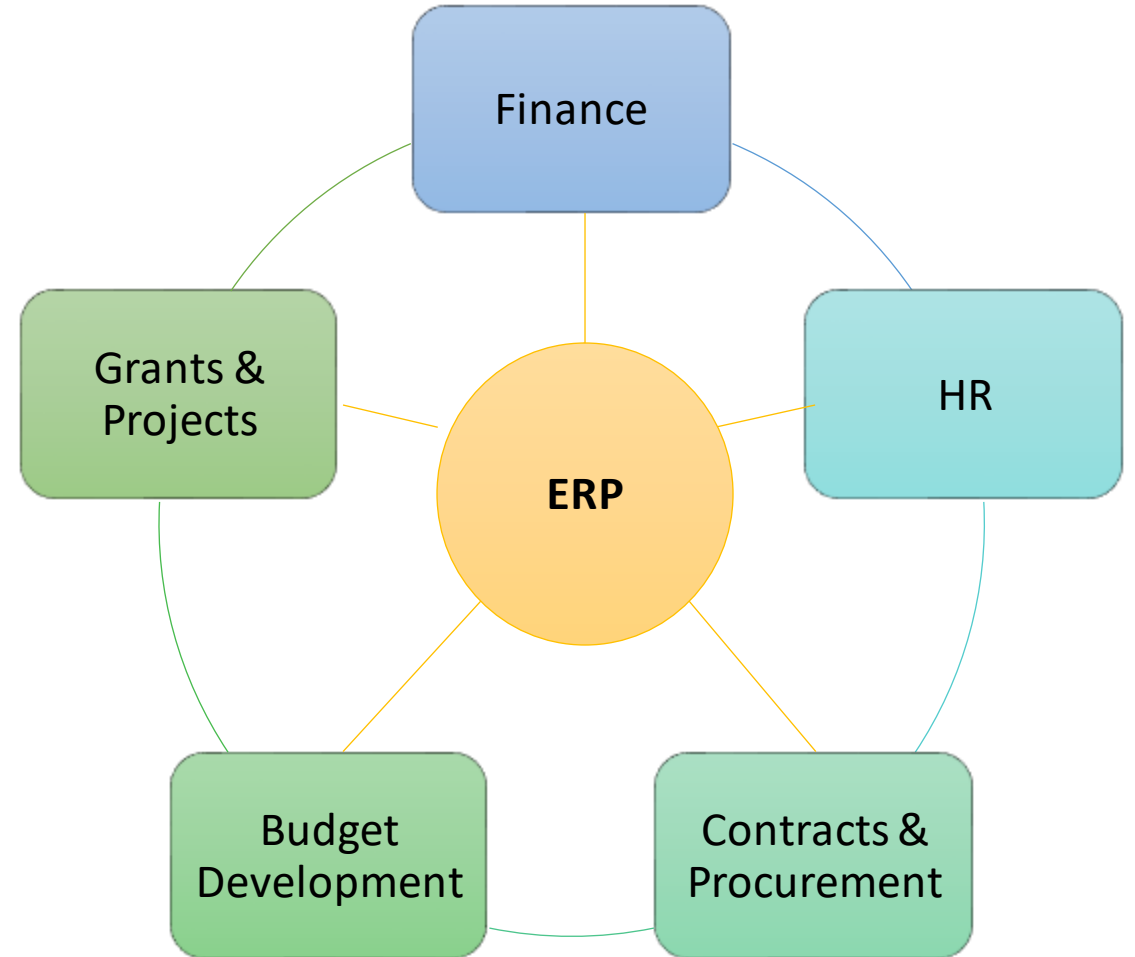
Administration Committee

March 13, 2024



What is an ERP?

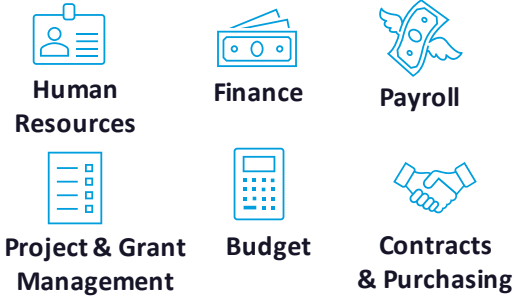
- Enterprise Resource Planning (ERP) System -
 - Software that integrates various business functions into one complete system
- Central feature is a shared database
 - "Single source of truth"
Employees in different sections can rely on the same information



ERP Implementation: Approach

Where we're going

Current: Siloed applications



- Poor user experience
- Manual processes
- Productivity gaps

Future: Enterprise Resource Planning System



- Centralized and automated system
- Consistency and transparency in data
- Streamlined processes & agencywide focus

Program Objectives



Single source of truth



Increased control, transparency, & accountability = decreased risk

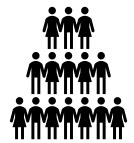


Cross-functional collaboration and decision-making



Adaptable to changing needs

How we get there



Program governance & management
Change Management & Communications
Data Strategy



Discovery



Business goals
Digital transformation vision



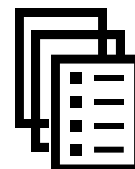
ERP Strategy



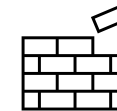
Transformation roadmap



Software & System Integrator Procurements



Phased Implementation



Organizational & data readiness
Quick wins
Incremental value

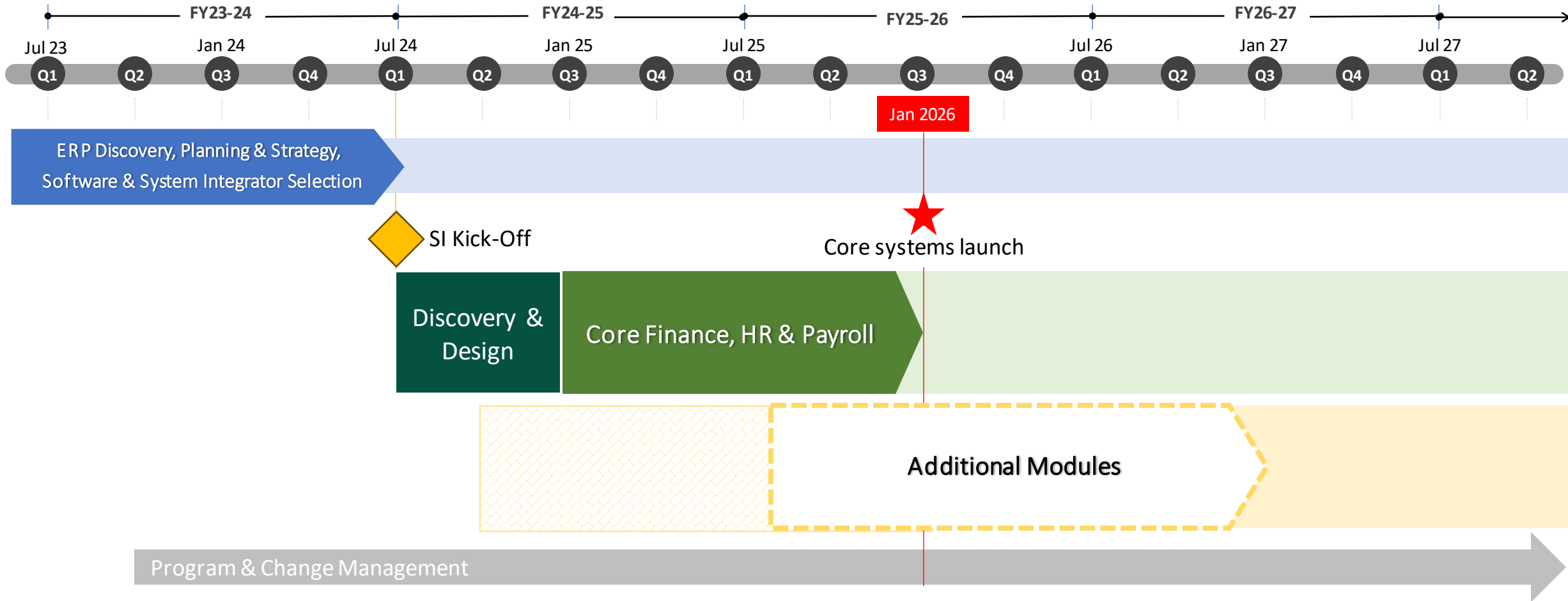


Operations & Enhancements



Manage, adapt, & innovate

Preliminary Multi-year Roadmap



Preliminary Draft ERP Capital Budget

(in thousands)

Description	CURRENT FY 23/24	FY 24/25	FY 25/26	FY 26/27	FY 27/28	FY 28/29	5 YEAR TOTAL FY 24/25 - 28/29
Capital Costs							
Strategy and Change Management Consulting	\$2,000	\$2,540	\$2,592	TBD			\$5,132
ERP Software and System Integrator	--	\$4,420	\$4,446	TBD			\$8,866
MTC Staff Backfill	\$183	\$1,653	\$1,723	TBD			\$3,376
Total Capital Costs	\$2,183	\$8,613	\$8,761	TBD			\$17,374
Transfer from Capital Reserve	\$2,183	\$8,613	\$8,761	TBD			\$17,374

Questions?

